

NETJETS® | SAFETY IS PART OF NETJETS CULTURE

NetJets is financially backed by Warren Buffett's Berkshire Hathaway, which allows us to offer our Owners a level of safety and service that is not just unmatched, but unmatched. So when Mr. Buffett said, "Spend whatever it takes to be the safest and most secure [and] then, spend whatever it takes to stay that way," we took that request to heart.

> FLIGHT TRAINING AND STANDARDS

- NetJets exceeds the regulatory required training in almost every area. Among other things, NetJets pilots attend two industry-leading recurrent training programs each year. Each program consists of ground school, in-simulator instruction, and a simulator-based examination.
- All courses are built using the latest in Threat and Error Management techniques as well as the latest in behavioral science.
- Trainers and students alike are audited regularly to ensure that our training remains the best in the industry.
- Safety education begins on every team member's first day with NetJets and continues throughout his or her tenure. Flight crewmembers receive a comprehensive safety briefing each year during their recurrent training conducted by the NetJets Safety Department which provides updates on the latest issues and best practices.

NETJETS SAFETY DEPARTMENT

- > • NetJets maintains a robust Safety Department, headed by a Vice President who reports directly to NetJets' President, and includes a Director of Aviation Safety, Director of Maintenance Safety, Director of Safety Management Systems, Manager of Environmental Health and Safety, and other safety analysts and specialists.
- Similar to the manner in which the NTSB issues recommendations to the FAA, the NetJets Safety Department issues safety recommendations to other departments when safety improvement opportunities have been identified. Under the oversight of the NetJets Safety Department, the department receiving the recommendation then develops and implements improvements.

> MONTHLY SAFETY REVIEWS

- The Safety Department captures safety-related metrics and current and historical trend information, which allows for identification of potential enhancement opportunities. There are three (3) safety metrics review groups, including the Safety Enhancement Team (SET), the Safety Action Group (SAG), and the Executive Safety Review Board (ESRB). The ESRB, of which the President of NetJets is a member, is ultimately responsible for ensuring that we are doing everything we can as an airline to keep all of our team members safe.

> FLIGHT CREWMEMBER FATIGUE POLICY

- While there are FAA regulations related to flight crewmember duty time and flight time, there is no requirement for a crewmember fatigue policy. NetJets, in keeping with its commitment to be the worldwide leader in safety, has implemented a policy that allows crews to remove themselves from duty and request additional rest, at any time, if they are feeling fatigued.

> SAFETY INFORMATION PROTECTION POLICY (SIPP)

- NetJets created this policy to guarantee that employees who submit a safety concern can do so without fear of retribution or discipline. The policy applies to all employees who are acting in good faith to identify safety hazards and is the foundation of a strong safety culture that ensures employees will report safety concerns.